

HARDCAT

Delivering Asset Certainty



hardcat.com

HARDCAT VX

Flexible Asset Management for Focused Operations



A proven, modular solution for managing, tracking and
maintaining physical assets.



IS HARDCAT VX RIGHT FOR YOUR ORGANISATION?

Powerful asset management doesn't always require an enterprise-wide deployment.

Hardcat VX provides a contained asset management solution for organisations, departments and business units that need comprehensive control over physical assets without the complexity of an enterprise-wide platform.

Whether you need to manage assets for a specific department, operational function or standalone asset environment, Hardcat VX provides a flexible, modular platform that can be configured around your requirements.

At its core is a comprehensive Asset Register, providing a central source of accurate asset information. Additional modules can extend the solution to support financial management and depreciation, maintenance, inventory, purchasing, asset audits, barcode and RFID tracking, mobility and integration with other business systems.

The size of your organisation doesn't determine whether VX is right for you — the scope of your asset management requirement does.

A FLEXIBLE FIT FOR FOCUSED REQUIREMENTS

STANDALONE

A focused asset management system without the need for an enterprise-wide deployment.

DEPARTMENTAL

Manage the assets and processes of a specific department or business unit.

MODULAR

Start with the core Asset Register and add functionality to meet your operational requirements.

SCALABLE

Supports up to 100 users within a focused asset management environment.

CONNECTED

Integrate asset information with existing finance, ERP and other business systems.



WHY CHOOSE HARDCAT?

Proven asset management. Measurable results.

For decades, organisations have relied on Hardcat to improve the accuracy, visibility and control of their physical assets. From identifying missing equipment and improving audit efficiency to supporting financial accuracy and procurement decisions, better asset information can deliver measurable operational and financial outcomes.



25% REDUCTION IN OPERATIONAL COSTS

A large tertiary education organisation used Hardcat to document its IT asset profile, helping reduce operational costs by 25% — equating to savings of approximately \$400,000 per annum.



OVER \$1.5M IN PROCUREMENT SAVINGS

By gaining greater visibility of its varied asset base and consolidating supplier contracts, the same organisation identified procurement savings of more than \$1.5 million.



CRITICAL EQUIPMENT WHERE IT'S NEEDED

Healthcare organisations use Hardcat to improve visibility of medical equipment across their facilities, helping staff locate critical assets quickly, improve utilisation and reduce unnecessary equipment purchases.



\$450K OF MISSING EQUIPMENT IDENTIFIED

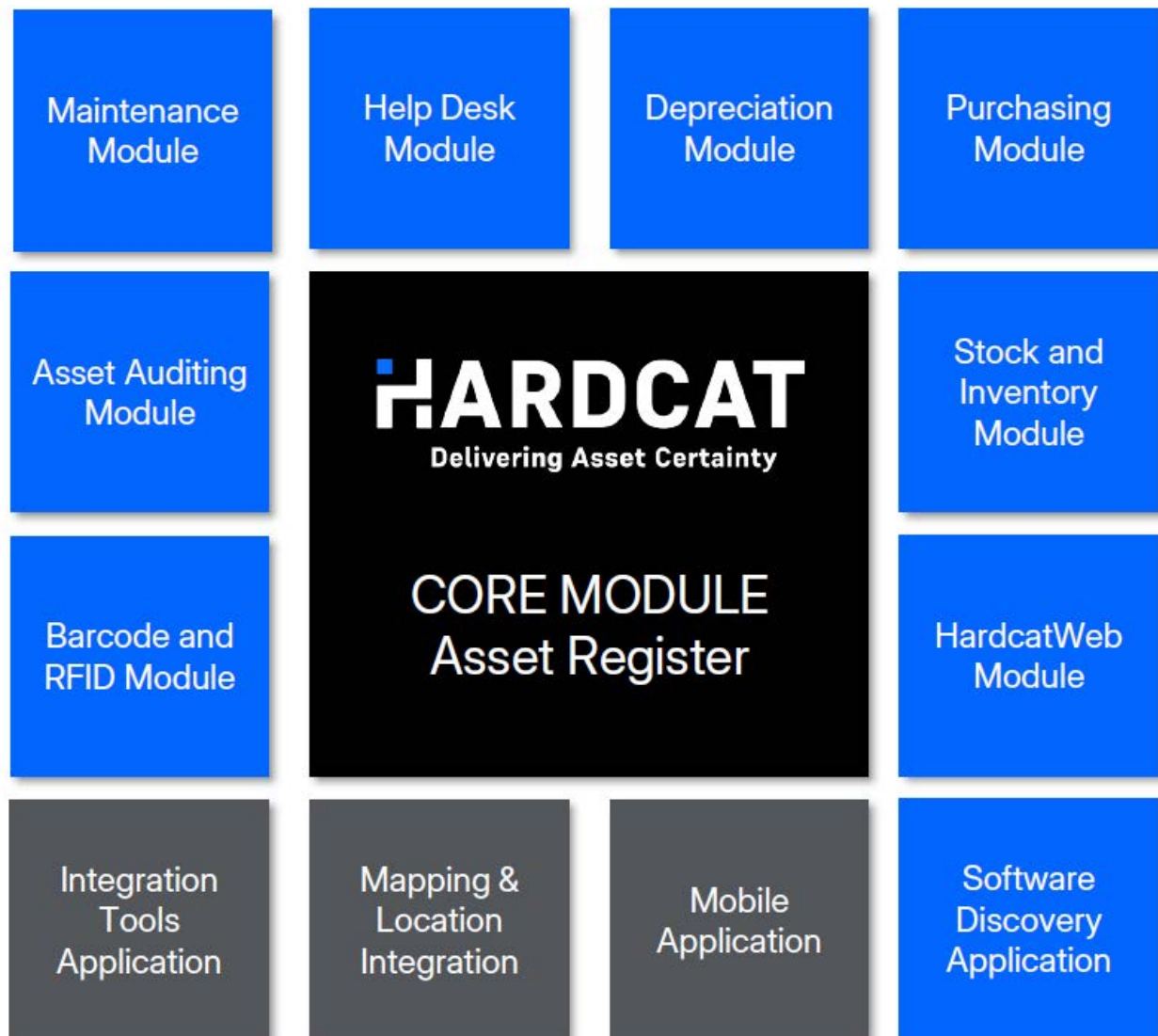
An equipment audit at a large power station identified approximately \$450,000 worth of missing equipment, demonstrating the value of maintaining accurate and verifiable asset records.

**When you know what assets you have, where they are and how they are being used,
you can make better operational and financial decisions.**



BUILD HARDCAT VX AROUND YOUR REQUIREMENTS

Hardcat VX is built around the Asset Register, the core module that forms the foundation of the system and provides a central source of accurate information about your physical assets. From this foundation, additional modules and functionality can be selected to support the specific operational requirements of your organisation, department or business unit.



BUILD VX AROUND YOUR NEEDS

The Hardcat VX Asset Register forms the core of your solution. From this foundation, add the modules and functionality your operation requires — from maintenance and depreciation to purchasing, stock, reporting, asset auditing and integration capabilities.

One core Asset Register. The flexibility to build around your requirements.



ASSET REGISTER — CORE MODULE

A SINGLE SOURCE OF TRUTH FOR YOUR PHYSICAL ASSETS

The Hardcat VX Asset Register is the core module at the heart of the system. It provides a centralised repository for recording, managing and maintaining accurate information about your organisation's physical assets.

Capture the information you need to identify each asset, understand where it is located, who is responsible for it, its condition and its financial and operational attributes.

Flexible user-defined fields and categories allow the Asset Register to be configured around different asset types and operational requirements, providing the level of detail your organisation needs without forcing every asset into the same structure.

Comprehensive reporting capabilities help turn this asset information into meaningful operational insight, supporting audits, financial management, accountability and informed decision-making.

BUILD THE ASSET RECORD YOU NEED

- Asset description and type
- Supplier information
- Location
- Cost centre, profit centre or customer
- Employee or asset owner
- Ownership or lease status
- Asset condition
- Purchase price and insurable value
- Warranty information
- End-of-life information
- Custom fields and attributes
- User-defined fields specific to different asset types



BARCODE AND RFID MODULE

FASTER ASSET AUDITS, GREATER ACCURACY, BETTER ASSET DATA

Knowing that an asset exists, where it is located and whether its recorded information is accurate is fundamental to maintaining a reliable Asset Register.

The Hardcat VX Barcode and RFID Module helps streamline physical asset audits and data capture by enabling assets to be identified and verified using barcode and RFID technology. During an audit, users can verify existing assets, identify discrepancies and capture updated information in the field. This helps reduce the time and manual effort involved in physical audits while improving the accuracy and consistency of asset information.

Barcode and RFID technology can support the identification of a wide range of portable and fixed assets — from IT equipment and office assets to operational equipment and other physical assets.

Information captured during the audit can then be used to update the Hardcat VX Asset Register, helping maintain an accurate and current record of your asset environment.

IMPROVE CAPTURE AND VERIFY ASSET DATA

- Identify and verify assets during physical audits
- Capture asset information directly in the field
- Improve consistency and accuracy of captured data
- Reduce manual data entry and human error
- Record asset locations and movements
- Capture GPS coordinates where required
- Attach photographs to support asset identification and condition records
- Identify assets that have not yet been sighted or audited
- Record asset condition and audit exceptions
- Support barcode and RFID asset identification



MAINTENANCE MODULE

PLAN, TRACK AND CONTROL ASSET MAINTENANCE

The Hardcat VX Maintenance Module helps organisations manage planned and reactive maintenance across their physical assets, providing greater visibility of maintenance activity, costs and asset history.

Maintenance information is connected directly to the asset record, allowing users to view past, current and future maintenance activity and understand the ongoing cost of maintaining individual assets or groups of assets.

Recurring and one-off work orders can be scheduled using predefined tasks and templates. Maintenance can be triggered by date, usage or meter information, helping organisations plan work around the actual maintenance requirements of their assets.

Work order status and maintenance activity can be monitored throughout the process, with alerts helping identify upcoming, overdue or incomplete work. This provides teams with greater control over maintenance schedules while maintaining a comprehensive history throughout the asset lifecycle.

KEEP MAINTENANCE VISIBLE AND UNDER CONTROL

- Manage planned and reactive asset maintenance
- Create recurring and one-off work orders
- Schedule maintenance by date, usage or meter information
- Use predefined tasks, templates and workflows
- Track past, current and upcoming maintenance activity
- Monitor the cost of maintaining individual assets or asset groups
- Identify upcoming, overdue and incomplete work
- Maintain a comprehensive maintenance history against the asset record
- Access maintenance information via web and mobile applications
- Support maintenance teams with timely work order information



DEPRECIATION MODULE

CONNECT ASSETS WITH ACCURATE FINANCIAL INFORMATION

The Hardcat VX Depreciation Module extends the Asset Register with financial asset information, helping organisations maintain accurate depreciation records alongside the physical details of their assets.

Different asset classifications can be maintained to support the requirements of finance and operational teams, while access controls help protect sensitive financial information from unauthorised changes.

Multiple depreciation books allow organisations to manage different reporting requirements, including book, tax and forecast depreciation. Depreciation calculations can be run as required, providing flexibility to review results and model different scenarios before financial information is finalised.

By maintaining financial and physical asset information within the same asset management environment, organisations can improve visibility, support reconciliation and provide finance teams with greater confidence in the accuracy of their asset records.

GREATER CONTROL OVER ASSET DEPRECIATION

- Maintain depreciation information against individual asset records
- Support depreciable and non-depreciable assets
- Manage multiple depreciation books for different reporting requirements
- Calculate book, tax and forecast depreciation
- Run depreciation calculations as required
- Support asset additions, changes, transfers and disposals
- Apply appropriate depreciation classes to new assets
- Control access to sensitive financial asset information
- Import and export depreciation data for reporting and analysis
- Share relevant depreciation information across the organisation
- Integrate asset information with ERP and finance systems



HELP DESK MODULE

TRACK ASSET ISSUES FROM REQUEST TO RESOLUTION

The Hardcat VX Help Desk Module provides a structured way to record, assign, track and resolve service requests and issues associated with your assets.

Requests can be logged against individual assets, providing teams with access to relevant asset information, warranty details, maintenance history and previous issues when investigating and responding to a problem.

Help Desk activities can be assigned and tracked through to completion, creating an auditable history of requests, actions and resolutions. Escalation processes help ensure outstanding issues receive appropriate attention, while reporting provides greater visibility of recurring problems, asset performance and service activity.

A central knowledge base can also help teams retain valuable technical information and provide users with access to established solutions for common issues.

By connecting service activity directly to the asset record, organisations gain a more complete picture of asset performance and can make better-informed decisions about ongoing maintenance, support or replacement.

IMPROVE VISIBILITY FROM ISSUE TO RESOLUTION

- Log and track asset-related service requests
- Link issues directly to individual asset records
- Assign requests and track actions through to resolution
- Maintain a complete history of issues and actions
- Escalate outstanding or unresolved requests
- Access warranty, maintenance and asset history information
- Record costs associated with service and support activity
- Identify recurring issues and asset performance trends
- Maintain a central technical knowledge base
- Support consistent resolution of common issues
- Report on service activity and asset downtime



STOCK AND INVENTORY MODULE

MAINTAIN VISIBILITY AND CONTROL OF STOCK AND CONSUMABLES

The Hardcat VX Stock and Inventory Module helps organisations manage stock, consumables and spare parts while maintaining visibility of what is held, where it is located and how it is being used.

Stock usage can be recorded and tracked, providing a history of when items were issued, the quantities used and their purpose. This helps organisations understand consumption patterns and maintain more accurate inventory records.

Minimum and maximum stock levels can be established to help reduce the risk of overstocking or running short of essential items. Reorder processes can support timely replenishment based on stock usage and operational requirements.

Integration with Hardcat VX Maintenance and Help Desk functionality also helps organisations identify and manage critical spare parts required to support equipment maintenance and repairs — improving visibility of the inventory needed to keep assets operational.

Historical pricing and stock information provides additional insight for purchasing and budget planning.

KEEP CRITICAL STOCK AVAILABLE

- Track stock, consumables and spare parts
- Record stock quantities and storage locations
- Maintain an audit trail of stock usage
- Track when, where and why stock is issued
- Establish minimum and maximum stock levels
- Support reordering based on stock usage
- Reduce the risk of overstocking and stock shortages
- Maintain visibility of critical maintenance spares
- Track historical pricing information
- Support purchasing and budget planning
- Manage inventory across different operational requirements





PURCHASING MODULE

STREAMLINE PURCHASING FROM REQUEST TO RECEIPT

The Hardcat VX Purchasing Module helps organisations manage the purchasing process for assets, stock and other inventory, providing greater visibility from the initial request through to receipt of goods.

Purchase information can be recorded and tracked within Hardcat VX, allowing users to see what has been ordered, what has been received and what remains outstanding. This provides greater visibility of purchasing activity while helping teams maintain more accurate asset and inventory records.

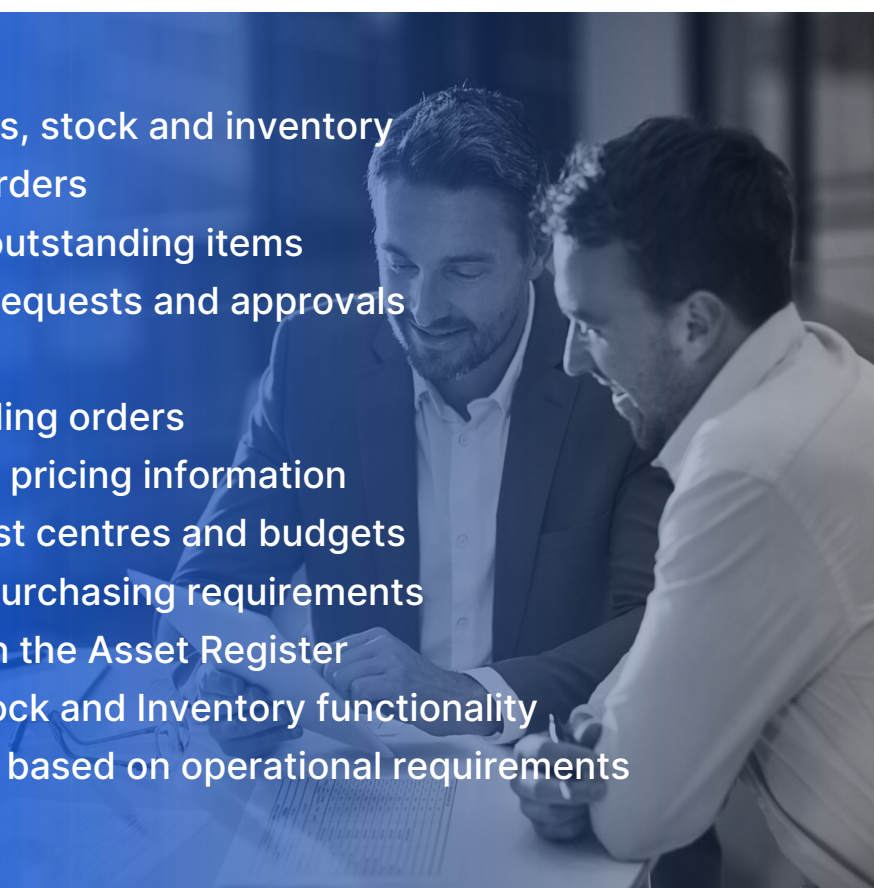
Structured purchasing workflows can support internal requests and approvals, helping organisations maintain appropriate control over purchasing decisions and expenditure.

When purchased assets are received, relevant information can be incorporated into the Asset Register, helping maintain continuity between procurement activity and the ongoing management of the asset.

Integration with Stock and Inventory functionality can also help organisations manage replenishment requirements and maintain appropriate stock levels based on operational demand.

SIMPLIFY YOUR PURCHASING PROCESS

- Manage purchasing for assets, stock and inventory
- Record and track purchase orders
- View ordered, received and outstanding items
- Support internal purchasing requests and approvals
- Track receipt of goods
- Maintain visibility of outstanding orders
- Record purchasing costs and pricing information
- Associate purchases with cost centres and budgets
- Use templates for standard purchasing requirements
- Connect received assets with the Asset Register
- Integrate purchasing with Stock and Inventory functionality
- Support stock replenishment based on operational requirements





HARDCATWEB MODULE

EXTEND ACCESS TO VX THROUGH THE WEB

The HardcatWeb Module extends access to Hardcat VX through a web browser, allowing authorised users to access relevant asset information and functionality without requiring the full VX client application.

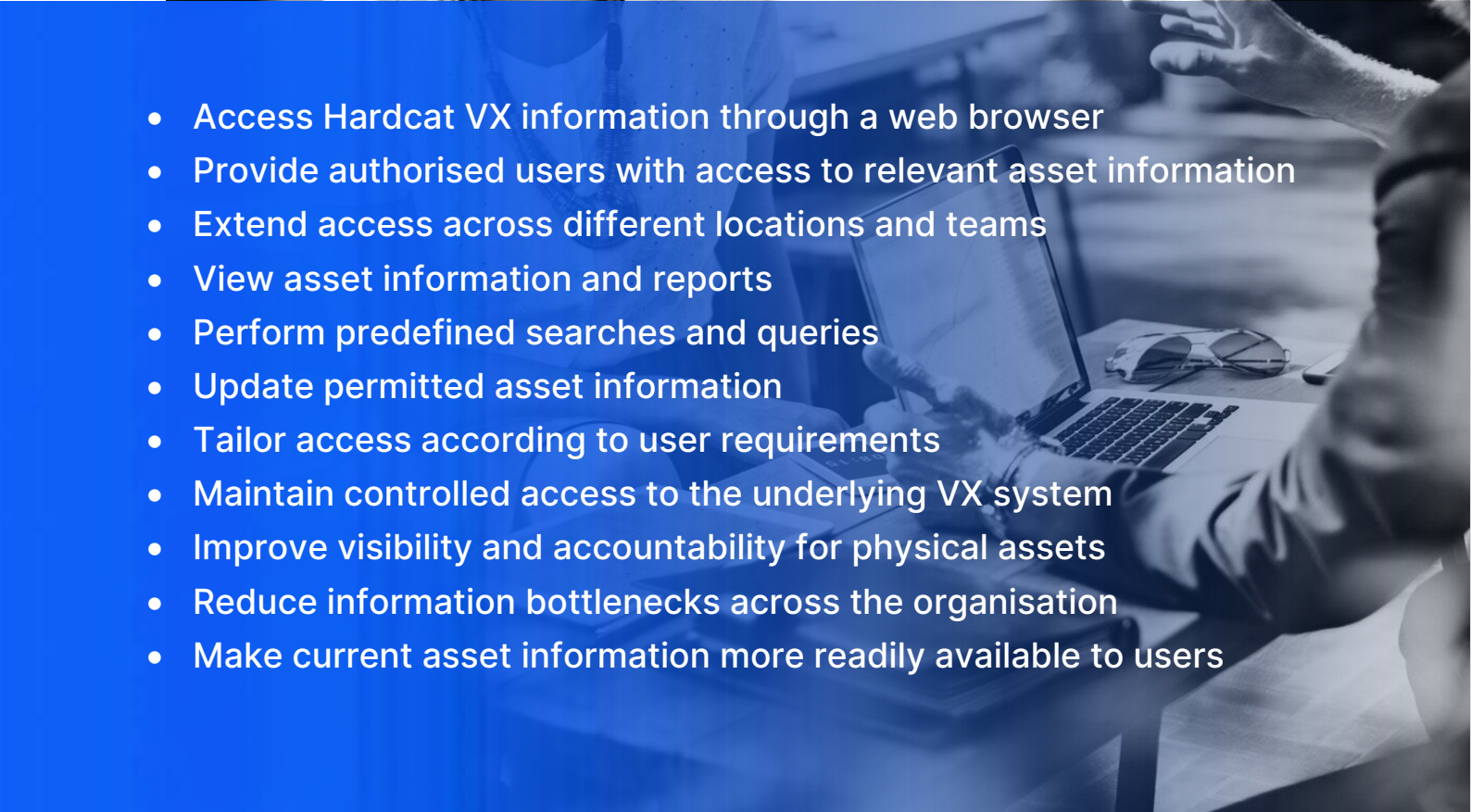
HardcatWeb works with the existing Hardcat VX system, providing browser-based access to information held within the central Asset Register. This enables organisations to make appropriate asset information available to users across different locations while maintaining controlled access to the underlying system.

Users can access relevant asset information and reports, perform predefined searches and, where permitted, update selected asset information such as current location.

Access can be tailored to different user requirements, helping ensure individuals can view or interact with the information relevant to their role without requiring access to the full functionality of Hardcat VX.

By extending controlled access to asset information through a web browser, HardcatWeb can help reduce information bottlenecks and make current asset information more readily available to the people who need it.

EXTEND ACCESS AND MAINTAIN CONTROL

- 
- Access Hardcat VX information through a web browser
 - Provide authorised users with access to relevant asset information
 - Extend access across different locations and teams
 - View asset information and reports
 - Perform predefined searches and queries
 - Update permitted asset information
 - Tailor access according to user requirements
 - Maintain controlled access to the underlying VX system
 - Improve visibility and accountability for physical assets
 - Reduce information bottlenecks across the organisation
 - Make current asset information more readily available to users



MAPPING AND LOCATION INTEGRATION

VISUALISE YOUR ASSETS BY LOCATION

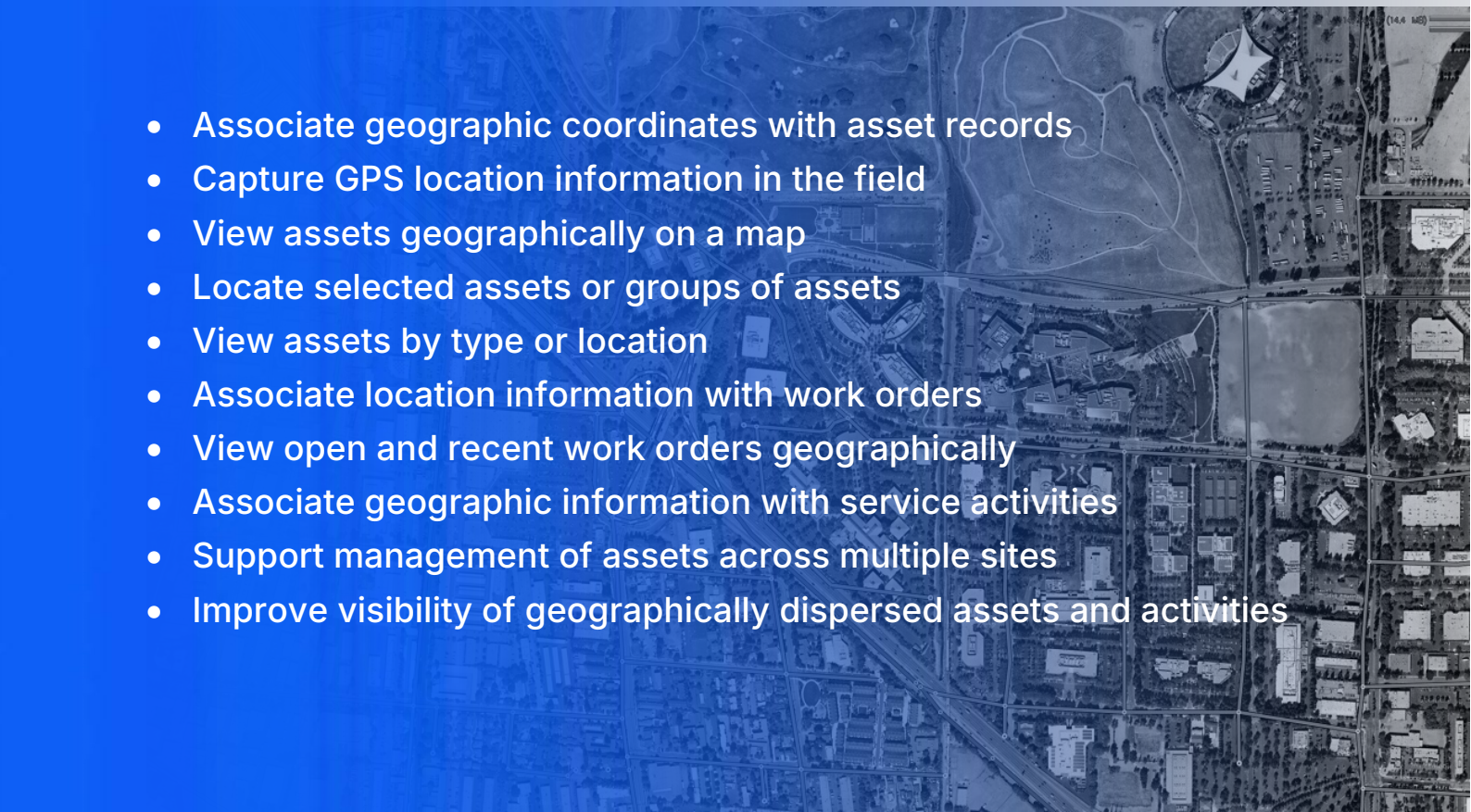
Hardcat VX can associate geographic location information with assets and other operational records, helping organisations understand not only what assets they have, but where they are located.

GPS coordinates can be captured in the field and recorded against relevant asset information. Location data can also be associated with assets, people, work orders and service activities, providing additional geographic context to operational information.

Mapping functionality allows geographically dispersed assets and activities to be viewed visually, helping users identify relevant locations, understand the distribution of assets and access information associated with a particular area.

Combining asset information with location data can provide valuable operational insight, particularly for organisations managing assets across multiple sites or geographically dispersed environments.

TURN ASSET LOCATION DATA INTO VISUAL INSIGHT

- 
- Associate geographic coordinates with asset records
 - Capture GPS location information in the field
 - View assets geographically on a map
 - Locate selected assets or groups of assets
 - View assets by type or location
 - Associate location information with work orders
 - View open and recent work orders geographically
 - Associate geographic information with service activities
 - Support management of assets across multiple sites
 - Improve visibility of geographically dispersed assets and activities



MOBILE APPLICATION

TAKE VX INTO THE FIELD

The Hardcat VX Mobile Application extends key asset management functionality to smartphones and tablets, helping users access and update relevant information while working away from their desktop.

Users can perform asset audits, access asset information and work with maintenance, work order and Help Desk functionality in the field. Information captured through the mobile application can be reflected back in Hardcat VX, helping keep asset and operational records accurate and current.

Mobile access enables users to work directly with asset information at the point of activity — whether verifying an asset, conducting an audit, reviewing asset history or carrying out maintenance work.

ASSET INFORMATION WHERE THE WORK HAPPENS

- View and update asset information in the field.
- Support physical asset audits and inspections.
- Access detailed asset history.
- Create, view and update work orders.
- Access maintenance information while on site.
- Record asset condition and other field information.
- Support Help Desk activities in the field.
- Keep field activity connected with Hardcat VX.





MOBILE WORK MANAGEMENT

MANAGE WORK ORDERS IN THE FIELD

The Hardcat VX Mobile Application helps maintenance teams access and manage work orders while working in the field, providing relevant job and asset information where the work is being performed.

Work orders can be created, scheduled and allocated to individual users or groups, helping organisations coordinate maintenance activity across internal teams and external contractors. Field users can view assigned work, record activity and update work order information as tasks are completed. This provides administrators with greater visibility of maintenance activity and helps reduce the administrative effort involved in communicating job information between the office and field.

Where supported, information can also be stored locally on the mobile device, allowing users to continue working in areas with limited or unavailable network connectivity and synchronise information when a connection becomes available.

KEEP FIELD WORK CONNECTED



- Create and schedule work orders.
- Allocate work to individuals or maintenance teams.
- Support work allocation to external contractors.
- View assigned work and schedules in the field.
- Access relevant asset and work order information.
- Record work performed and update job information.
- Update work order status from the field.
- Improve visibility of maintenance activity.
- Reduce manual follow-up between office and field teams.
- Support field activity where network connectivity is limited.



SOFTWARE DISCOVERY APPLICATION

ENHANCED VISIBILITY OF YOUR IT ASSETS

Microsoft Configuration Manager provides organisations with visibility and control over Windows devices across their IT environment, including hardware and software configuration information.

Hardcat's Software Discovery Application complements these capabilities by bringing relevant device and system information into the Hardcat VX asset management environment.

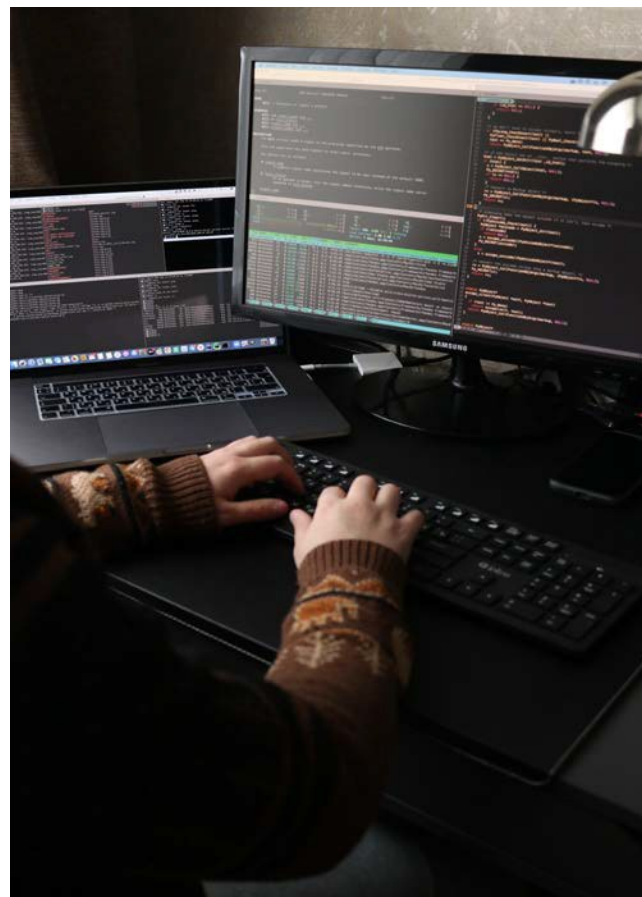
This allows organisations to connect IT system information with their physical asset records, providing a more complete and accurate view of their technology assets.

CONNECT IT DISCOVERY WITH ASSET MANAGEMENT

The Software Discovery Application captures relevant system properties and associates them with corresponding asset records in Hardcat VX.

By combining discovered IT information with asset management data, administrators can more easily identify changes, maintain accurate records and improve visibility of IT assets throughout their lifecycle.

Changes can also be logged and alerts provided to nominated administrators, helping teams identify discrepancies and keep asset information current.





INTEGRATION TOOLS APPLICATION

CONNECT HARDCAT VX WITH YOUR EXISTING SYSTEMS

Most organisations operate across multiple business systems. Hardcat VX is designed to work within this environment, helping organisations connect asset information with the systems and processes they already use.

Hardcat VX provides flexible import and export capabilities, enabling data to be exchanged between systems. Imports and exports can also be scheduled to support regular data synchronisation requirements. Where more advanced or real-time integration is required, Hardcat Professional Services can help design and configure interfaces tailored to an organisation's specific requirements.

The Hardcat API enables other systems to interact with Hardcat VX, supporting functions such as creating, updating and deleting asset records and exchanging relevant asset information including location, responsible person, cost centre and supplier data.

INTEGRATION TAILORED TO YOUR ENVIRONMENT



Hardcat has extensive experience integrating asset management with a wide range of business systems, from enterprise platforms and ERP solutions to specialised applications and hardware-based technologies.

Working with the customer and, where required, their technology partners, Hardcat can help determine the most appropriate integration approach by considering:

- Which systems need to exchange information?
- What information needs to move between systems?
- Which system should be the source of each type of data?
- How frequently does the information need to be synchronised?
- Is any data transformation required between systems?
- What integration method or technology is most appropriate?



CAPTURE, AUDIT AND RECONCILIATION SERVICES

BUILD CONFIDENCE IN YOUR ASSET DATA

Accurate asset information is essential to effective asset management. Over time, asset registers can become outdated as equipment is acquired, moved, replaced or disposed of.

Hardcat provides professional data capture and audit services to help organisations establish, verify and maintain accurate asset records.

Using Hardcat software, mobile technology and asset identification tools, our team can help:

- Capture and register new assets
- Audit and verify existing assets
- Identify missing, relocated or unrecorded assets
- Update and validate asset records
- Reconcile physical assets with financial and corporate systems
- Apply asset identification tags where required

WHY CONDUCT AN ASSET AUDIT?

Asset audits support a range of operational, financial and compliance requirements, including:

- Audit and compliance obligations
- Financial and asset register reconciliation
- Asset register creation and validation
- Asset tagging and physical verification
- Identification of missing or unrecorded assets
- Procurement and replacement planning
- Asset condition and lifecycle assessment

CONSULTANCY

Hardcat tailors data capture, audit and reconciliation projects to suit each organisation's systems and operational requirements.

Our team can assist with audit methodology, data requirements and reconciliation processes, with captured information structured for Hardcat VX or other ERP, finance and corporate systems.

We can also help establish sustainable processes for maintaining accurate asset information after the audit is complete.



Item Tags and Hardware

As well as software we supply everything you need

A mix of RFID tags and barcode labels can be used to tag assets, depending on the equipment surface and material suited to its environment and conditions. Equipment tags can be made to withstand harsh environments and conditions.



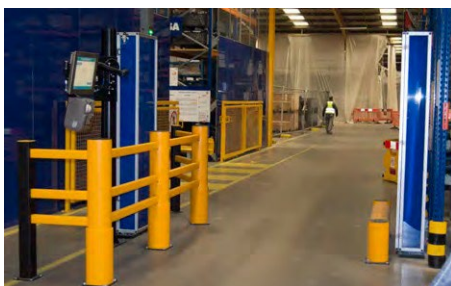
MC3300 RFID Series



DS3678-SR Rugged
Scanner-Cordless



RFID Cordless Scanner



Fixed Readers



Gateway Readers



Delivering Asset Certainty

Hardcat solutions have been chosen by more than 2,000 of the world's most prestigious corporate and government organisations across 121 countries.

Hardcat's customer base demonstrates remarkable longevity, with an average active customer tenure of approximately 14 years. More than 60% of customers have maintained their licences for over a decade, reflecting exceptional retention, product reliability and long-term value.

Approximately 37% of clients have been with Hardcat for 11–20 years, while a further 26% have maintained their relationship for 21–30 years, highlighting deep, enduring partnerships built on trust and proven results.

Hardcat Lebosi®, Hardcat's enterprise platform launched in 2017, has already achieved strong market adoption and continues to expand its customer base across a range of industries. Its growing success builds on Hardcat's long-established reputation for customer loyalty, innovation and long-term value delivery.

Join the many organisations that have already completed their due diligence and selected Hardcat as their trusted asset management partner. Few vendors can match Hardcat's credentials, track record and credibility in enterprise asset management solutions.

Hardcat HQ

Hardcat House
253 Park Street
South Melbourne
Victoria 3205
Australia

p: +61 3 9695 5400

sales@hardcat.com

Hardcat Africa

Building 2 Country
Club Estate
21 Woodlands Drive
Woodmead
Johannesburg
2191 RSA

p: +61 3 9695 5400

sales@hardcat.com

Hardcat UK/EU

Woking One Unit 6
Albion House
High Street
Woking, Surrey
GU21 6BG UK

p: +44 1483 485 870

sales@hardcat.com

Ready to improve asset visibility, compliance and operational efficiency?

Request a personalised demonstration today.

Scan the QR Code or visit hardcat.com

