

# EMERGENCY SERVICES

*Visibility and control  
over your entire  
equipment inventory*



Reduce Risk

Increase equipment Utilisation

Better Accountability

Improve Governance

Complete chain of custody of your equipment

Safety and Inspection Compliance

Rapid and accurate issuing of equipment

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**HARDCAT**  
ASSET MANAGEMENT WORLDWIDE

***In operational areas where speed and accuracy are paramount, Hardcat's Emergency Services Equipment Manager is a proven solution operational in over 120 countries and even tested in theatres of war.***

## RAPID DEPLOYMENT

Hardcat has been designed to be fast to configure, easy to deploy, simple to use and to deliver powerful capabilities. Everything that you would require in a fast paced and critical environments. Complete deployments can happen in days not months.

## INVENTORY

Hardcat Equipment Manager allows companies to structure and categories their entire tools and equipment register within the core module and at the same time collect, track and report on a wealth of information about each piece of equipment. Information held against each item can be accessed and sorted by virtually any field. Each item in the database can have as many as 10,500 associated fields.

- Asset details (type, serial number, description, gps coordinates, barcode ect)
- Asset type/sub type - unlimited configurable hierarchy
- Product type
- Purchase price, current value
- Warranty/maintenance/calibration dates
- Components (children assets) and attachments
- Locations - unlimited configurable hierarchy
- Person - unlimited configurable hierarchy
- Supplier and maintenance provider
- Complete history log per item in database
- Cost centre and ownership
- 9999 user definable fields per item



## TAGGING

Tools can be identified either by directly marking the tool or applying a tag. Hardcat Tool Manager accommodates all different options available for marking your tools and equipment such as:

- Barcodes
- Qr Codes
- Dot Peening
- RFID
- NFC



## ISSUE AND RETURNS

The process of issuing and returning equipment is made dramatically faster and more accurate with the use of mobile scanners at the point of issue.

Key Benefits:

- total asset visibility
- instant asset tracking
- quick, simple to use & accurate
- labour, time & cost efficient
- improved asset security



## PERSONNEL

Hardcat Equipment Manager provides detailed records for each staff member as well as external contractors. Staff members can be identified via:

- RFID / barcode staff cards
- Bio matrix
- Looked up via staff database

See what staff members have which equipment, how long they have had them for, what they are using them for and when they are due back.



## VISIBILITY, NOTIFICATIONS AND REPORTS

Simple and detailed reporting with user defined dashboards and alerts, offers user complete visibility and control of their tool inventory.

- Over 200 standard reports
- User defined reports
- Available in pda, email, excel or dashboard
- Scheduled or ad hoc
- Automatic alerts





**Hardcat is a software solution designed in close association with defence and emergency services from around the world which is used to control their mission critical equipment.**

## MOBILITY

Hardcat Equipment Manager is available on the web, mobile PDA devices, tablets and mobile phones allowing tool management to happen in the field and on job sites.

The Hardcat Equipment Manager mobile phone app "MICAT" allows users to view and edit:

- All equipment that have been issued
- Condition and location of equipment
- See maintenance and inspection schedules or workorders on the equipment
- Create ad hoc workorders
- Allow change of ownership of equipment



## AUDIT AND CHAIN OF CUSTODY

Hardcat Equipment Manager allows you to know exactly where all your equipment is, where they have been and who has been responsible for them at any given time.

Each piece of equipment as well as person in the Hardcat data base has its own comprehensive audit trail.

Audit trails cannot be altered providing management with full chain of custody of each piece of equipment from procurement through to disposal.



## MAINTENANCE & INSPECTIONS

Set maintenance or inspections routines on specific pieces of equipment which the system will automatically produce and distribute work orders to the appropriate individual, team or external contractor to perform the activities

- Improved Governance
- Total Legislation compliance
- Full work/Inspection history on every piece of equipment



## CONSUMABLES/STOCK

Track parts and consumables, know the quantities and where the items are located as well as tracking how, when, by whom and how much is being consumed.

- User defined reorder alerts
- Audit trail of stock usage
- Automated process of stock taking ensuring accuracy



***"We are very pleased with Hardcat, and believe we made the best choice. We are now six months into the implementation, and are realizing benefits."***

DeKalb County Board Of Health (USA)

***"You guys are great to work with. I can see why you are so successful"***

South Metro Fire Department (USA)

***"When you use a system in a theatre of war, it has to be 100% solid, that was our major consideration in choosing Hardcat."***

UK Ministry of Defence (UK)

***"I am very pleased with the progress we have made with the Hardcat system and the increased productivity that its implementation has brought."***

***I have no hesitation in recommending it to other departments within my organisation and to other business contacts outside of the MOD."***

Major David Greenslade, UK Ministry of Defence

## STRENGTH IN NUMBERS

*Over 3,000 blue chip organisations in over 120 countries around the world have chosen Hardcat for their fixed asset management needs. The list below represents a small sample of our broad and diverse client base.*

### Health/Hospital/Medical

- Anglicare Tasmania Inc.
- Synchrotron Light Source Australia
- Australian Unity
- Benenden Hospital
- Cairns Base Hospital
- DeKalb County Board of Health
- Kent and Medway Commissioning Support Unit
- Christian Brethren Community Services
- Franklin Group
- Healthscope
- Capital Coast DHB
- MidCentral Health Limited
- HealthShare NSW
- MRC Human Nutrition Research
- Institut Jantung Negara
- ISS Health Services (The Canberra Hospital)
- ISS SA Health
- Labtests Auckland
- Lake Health
- Lakes District Health Board
- Lancashire Care NHS Trust
- Abbott Diabetes Care
- NMSG&C
- NICE Asset Management
- NHS Norfolk GP IT Assets
- NSW Ministry of Health
- PSM Healthcare Ltd
- PT Amerta Indah Otsuka
- The Royal Australian College of General Practitioners
- Royal Melbourne Hospital Clinical Engineering
- South Eastern Sydney and Illawarra AHS
- Servier Laboratories Pty Ltd
- Smith and Nephew Limited
- Southern Health
- South Auckland Hospice
- Symbion Pharmacy Services
- Tairawhiti Health Limited
- The Crick Asset Register
- Translational Research Institute

- Union Hospital
- Union Crown
- Union Stable
- Wide Union
- Wide Union
- inVentiv Health
- Wairarapa Health Limited
- Wesley Radiation Oncology Pty Ltd

### Defence

- 42 Engr Regt GEO IT Worldwide
- 42 Engr Regt GEO IT Worldwide Sybase
- AO634A - ATR Bassingbourn
- BAE Systems Australia Ltd - (RAAF Base Wagga Wagga)
- BAE Systems Australia Ltd - AIMS (Nowra-NSW)
- BAE Systems Australia Ltd - Wedgetail (Holden Hill-SA)
- BAE Systems Ltd (Saudi Arabia) - Al Diriyah C4I (Riyadh)
- BAE Systems plc - INSYTE (UK)
- BAE Systems plc - Aldiriyah C4I (UK)
- BAE Systems plc - Carrier Alliance UK
- MISC Asset Management
- Saab Systems Pty Ltd
- DGC Asset Management
- DISC Asset Management System
- DSTL Range Facility
- DSTO Operation Support Centre (DOSC)
- DSTO - LOD
- DSTO-Weapons Systems Division
- RWSG
- Infantry Training Centre - Catterick
- Joint Interagency Liaison Office (JIALO)
- JWST Assets
- Manpower- Defence Force Recruiting
- Defence CBRN Centre Assets
- Nigerian Army Army HQ'S
- QEC Sustainment Maintenance
- TEWSPO 4 - Adelaide
- RAF HALTON ASSET MANAGEMENT
- MoD - Royal Military Academy Sandhurst

- RTMC Chilwell
- RTMC ASA & MSA
- S.T.W. I.T.C. Catterick
- Rheinmetall Simulation Australia
- PPBSPO - DCAMIS
- TEWSPO 1 - Canberra
- TEWSPO 2 - Cabarlah
- TEWSPO 3 - 7SIG
- TEWSPO 5 - DEVFLT
- TEWSPO 6 - JEWOSU
- TEWSPO 7 - Nowra
- Thales Australia Limited
- BFPO
- Transfield Services (Defence Operations) (SA)
- UPAVON HARDCAT SYSTEM

### Emergency Services & Police

- Australian Federal Police
- Avon Fire Brigade Asset
- City of North Las Vegas Police Department
- Dallas Police Department
- Victoria Police Special Projects 2
- Middlesex House of Correction
- Victoria Police CIRT
- Victoria Police Melbourne West / East / ORU / TST
- SAMFS SA Urban Search and Rescue
- SA Police Operation Support (CUSTOM)
- Victoria Police Prahran
- Victoria Police Swan Hill
- Victoria Police Enterprise / Logistical Support Branch
- Victoria Police Forensic Services Centre
- Victoria Police TESU
- Victoria Police OSTT Unit
- Victoria Police Surveillance Services
- Victoria Police Road Policing Drug & Alcohol Section
- Victoria Police Horsham
- Western Australia Police SID Technical Unit
- Victoria Police - Water Police/Search And Rescue

### Weapons Audit for Whole of State Police Force

Hardcat is currently used to track and maintain over 80,000 items in the Victoria Police armoury. In addition, this Hardcat system is being developed for enterprise-wide use to allow other Victoria Police operational teams to manage their daily issue and return requirements for weapons and equipment including specific departmental items such as batons, radios, tasers and mace spray dispensers etc.

#### SAVINGS

- Reduce time to perform equipment audit by 80%
- Reduce time to perform issue & return by 90%
- Reduce time to produce equipment usage reporting by 80%
- Configuration & setup in hours not weeks or months as is the norm
- Complements and integrates to your ERP system
- Off the shelf product, no hidden costs, completely affordable

#### ENTERPRISE CAPABILITY

A platform that can be used to deliver other functions to the project (e.g. Portable & Attractive Items Register, Equipment Audits, Proof of Installation, Warranty information).

#### SIMPLE USER EXPANSION

Allows a progressive rollout – Grow the user base by simply adding concurrent users and controlling access to asset information via domain control.

#### SCALABILITY

Large state and national deployments already proven both in Australia and abroad.

#### CONSISTENCY, CONTROL, VISIBILITY

Common data structures & product names; Complete visibility at HQ but discrete views at the unit level.

#### HIGHLY CONFIGURABLE

Ability to include additional equipment attributes; Ability to report/inform/escalate on specific triggers.